



HOUSE RULES – LJ Apartments - Jasmina

Dear Guests,

Welcome to **LJ Apartments**. We wish every guest staying with us to feel comfortable and carefree. Please take a few minutes to read the house rules below.

GUEST ARRIVAL

- Check-in to the apartment is possible **after 4:00 PM**, unless previously arranged with the owner.
- The owner registers all guests based on their ID document.
- Only registered guests may stay in the apartment. Visitors are allowed only with prior approval from the owner. In case of violation, an additional overnight stay will be charged.
- Upon check-in, the guest and the owner will check the equipment and inventory together.

GUEST DEPARTURE

- Check-out is **by 10:00 AM**, unless otherwise agreed with the owner.
- In case of a shorter stay than originally booked, prices will be charged according to the valid price list.
- Upon departure, the owner will check that the accommodation, equipment, and utensils correspond to the received inventory.
- Guests must settle all services and any compensation for damages before leaving.



WI-FI AND TELEVISION

WI-FI

- Free wireless internet is available for guests.
 - **Network Name:** HUAWEL_E5785_4B46
 - **Password:** MA3ie9hYE6E
- If the connection does not work, try turning Wi-Fi off and on again on your device or contact us.

Television

Living Room:

1. Turning on the TV

- Press the red **Power** button (top left) on the remote.
- Wait a few seconds for the start screen to appear.
- Once the window appears, simply press the **OK** button in the middle of the remote.

2. Open the apps menu

- To the right of the **Netflix button** on the remote, **press the blue button.**
- A window with all available apps will appear.

3. Select the SmartOne IPTV app

- In the apps window, go to the **My Apps tab (Moje aplikacije).**
- Look for the icon with a yellow **TV antenna** and the **text SmartOne IPTV.**
- Once highlighted, **press OK.**

4. Choose a country and channel

- After opening the app, the **Groups** window will appear.
- Use the arrows to select the desired country and **confirm with OK.**
- A list of channels will appear – choose your channel **and confirm with OK.**

5. While watching

- Switch channels with **CH+** and **CH-** buttons.
- Adjust the volume with **VOL+** and **VOL-**, mute with **Mute.**

6. Turning off the TV

- Press the red **Power button** and wait until the screen turns off.

Bedroom:

- To watch TV programs, select the BalkanPlay TV app. The icon has a purple BalkanPlay logo and is located among the installed apps on the home screen.

STAYING IN THE APARTMENT

- Upon check-in you will receive keys, available in the **Key Lock Box**, which you open with a 6-digit code valid for the duration of your stay.
- At the end of your stay, leave the keys in the door lock of the apartment or in the **Key Lock Box.**
- While absent, keep the apartment door locked and windows closed. Turn off lights and electronic devices (TV, stove). Shut off water taps.
- When using heating, check that radiators are open. When using air conditioning, keep windows and doors closed.



- Tap water is drinkable.
 - Please separate waste.
 - **Quiet hours are between 10:00 PM and 6:00 AM.**
Please be considerate of neighbors.
 - Smoking is strictly prohibited inside the apartments and indoor areas. Violation will incur an additional charge.
 - Guests are responsible for any damage caused by themselves or by persons they allow into the apartment.
 - The owner has the right to enter the apartment in special circumstances to prevent damage or danger.
 - In case of malfunction of equipment, plumbing, or electrical system, please immediately report it to: **070 319 000 (Ivica).**
-

PARKING

- **Free parking** is available in front of the house or at the address: V mlinu 2, 5290 Šempeter pri Gorici.
 - The owner is not responsible for the safety of vehicles or items stored in them.
-

FIRE SAFETY

- Fire safety rules and emergency exit signs are displayed in the apartments.
 - In case of fire, call the fire department at **112**.
 - Misuse of the fire extinguisher will incur an additional charge.
-

PETS

- Pets are welcome for an additional fee according to the valid price list (first visit free of charge).
-



CLEANING AND MAINTENANCE

- During your stay, **you are required** to maintain order and cleanliness.
 - Before departure, please wash the dishes and take out the trash.
-

PERSONAL BELONGINGS

- LJ Apartments is not responsible for valuables and money kept in the room/apartment or vehicle.
 - Guests can store valuables in the safe located in the apartment.
-

IMPORTANT PHONE NUMBERS

- **Firefighters, emergency medical services, mountain rescue: 112**
 - **Emergency Center Nova Gorica: 05 330 10 00**
 - **Police: 113**
 - **Pharmacy Nova Gorica: 05 330 34 40**
-

Guests who violate the house rules despite warnings will be asked to leave the apartment immediately. In such cases, they will be charged 100% of the arrangement cost and all expenses incurred by their actions.

We wish you a pleasant stay and fulfillment of all the plans that brought you to Šempeter pri Gorici. For additional information, we are always at your disposal.