

HOUSE RULES - LJ Apartments - Lili

Dear Guests,

Welcome to **LJ Apartments.** We wish every guest staying with us to feel comfortable and carefree. Please take a few minutes to read the house rules below.

GUEST ARRIVAL

- Check-in to the apartment is possible after 4:00 PM, unless previously arranged with the owner.
- The owner registers all guests based on their ID document.
- Only registered guests may stay in the apartment.
 Visitors are allowed only with prior approval from the owner. In case of violation, an additional overnight stay will be charged.
- Upon check-in, the guest and the owner will check the equipment and inventory together.

GUEST DEPARTURE

- Check-out is by 10:00 AM, unless otherwise agreed with the owner.
- In case of a shorter stay than originally booked, prices will be charged according to the valid price list.
- Upon departure, the owner will check that the accommodation, equipment, and utensils correspond to the received inventory.
- Guests must settle all services and any compensation for damages before leaving.

WI-FI AND TELEVISION

WI-FI

Free wireless internet is available for guests.

Network Name: LJapartments

Password: LJapp-lili!

LJ Apartments ID: 135438 V mlinu 2A, 5290 Šempeter pri Gorici www.lj-apartments.eu



• If the connection does not work, try turning Wi-Fi off and on again on your device or contact us.

Television

• The Eon app is available, as well as free use of the Netflix app.

STAYING IN THE APARTMENT

- Upon check-in you will receive keys, available in the **Key Lock Box,** which you open with a 6-digit code valid for the duration of your stay.
- At the end of your stay, leave the keys in the door lock of the apartment or **in the Key Lock Box.**
- While absent, keep the apartment door locked and windows closed. Turn off lights and electronic devices (TV, stove). Shut off water taps.
- When using heating, check that radiators are open.
 When using air conditioning, keep windows and doors closed.
- Tap water is drinkable.
- Please separate waste.
- Quiet hours are between 10:00 PM and 6:00 AM.
 Please be considerate of neighbors.
- Smoking is strictly prohibited inside the apartments and indoor areas. Violation will incur an additional charge.
- Guests are responsible for any damage caused by themselves or by persons they allow into the apartment.
- The owner has the right to enter the apartment in special circumstances to prevent damage or danger.
- In case of malfunction of equipment, plumbing, or electrical system, please immediately report it to: 070 319 000 (Ivica).

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PARKING

- **Free parking** is available in front of the house or at the address: V mlinu 2, 5290 Šempeter pri Gorici.
- The owner is not responsible for the safety of vehicles or items stored in them.

FIRE SAFETY

- Fire safety rules and emergency exit signs are displayed in the apartments.
- In case of fire, call the fire department at 112.
- Misuse of the fire extinguisher will incur an additional charge.

PETS

• Pets are welcome for an additional fee according to the valid price list (first visit free of charge).

CLEANING AND MAINTENANCE

- During your stay, you are required to maintain order and cleanliness.
- Before departure, please wash the dishes and take out the trash.

PERSONAL BELONGINGS

- LJ Apartments is not responsible for valuables and money kept in the room/apartment or vehicle.
- Guests can store valuables in the safe located in the apartment.

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IMPORTANT PHONE NUMBERS

• Firefighters, emergency medical services, mountain rescue: 112

• Emergency Center Nova Gorica: 05 330 10 00

• **Police:** 113

• **Pharmacy Nova Gorica**: 05 330 34 40

Guests who violate the house rules despite warnings will be asked to leave the apartment immediately. In such cases, they will be charged 100% of the arrangement cost and all expenses incurred by their actions.

We wish you a pleasant stay and fulfillment of all the plans that brought you to Šempeter pri Gorici. For additional information, we are always at your disposal.